

Is the Out-of-State self quarantine still in place?

No, the out-of-state self quarantine ended on June 1, 2020. Those traveling to Delaware from out of state no longer need to self quarantine for 14 days upon arrival.

Is the Stay at Home order still in place?

The Stay at Home Order started Tuesday morning on March 24, 2020 at 8:00 a.m. and ended on May 31, 2020. Everyone is encouraged to continue to social distance (staying at least 6 feet apart from other people), wear a face covering, wash hands frequently, and avoid touching your face.

What should I do if I have been in contact with someone who tested positive for COVID-19 but I do not have

any symptoms?

If you do NOT have any symptoms, wear a cloth face covering to protect others and self-monitor for symptoms for 14 days. If you develop symptoms, immediately call your primary care doctor.

How long will it take to receive my benefits?

The Delaware Department of Labor makes every effort to pay eligible claims within 10-14 days due to the current circumstance. This is pending all information received is accurate and timely. If you have specific questions about your claim, please visit ui.delawareworks.com or send an email to: uiclaims@delaware.gov for more information. To check on the status of your benefits, call the hotline. The hotline will let claimants know if a payment was made. The Information Hotline, at (800) 794-3032 or (302) 761-6576 is available 7 days a week, 24 hours per day.

How much will my Unemployment Insurance benefits be? I

receive most of my income from tips, am I eligible for Unemployment Claims?

The maximum weekly benefit amount (WBA) in Delaware is \$400 per week. An individual's benefit amount is determined by wages reported by your employer in the base period. You can make up to 50% of your weekly benefit and still qualify for your full benefit amount. Please refer to the [claimant handbook](#) for the Unemployment Insurance benefit amount calculation. The Federal Pandemic Unemployment Compensation (FPUC) will provide an additional \$600 to claimant's weekly benefits, which is an added benefit disbursement for regular unemployment insurance benefit claims.

I have exhausted my unemployment claim, are there extensions?

If your benefits exhausted or expired between the dates of **July 1, 2019** and **Saturday, April 18, 2020**, you will need to apply for the 13-week extension after 8:00 AM on Sunday April 19, 2020 by visiting ui.delawareworks.com and completing an application for benefits.

If you are **currently receiving unemployment insurance benefits and they will not exhaust or expire until after Sunday April 19, 2020**, you do not have to take any action. When your current benefits have been exhausted, your additional 13-week

extension will automatically begin.

What do self-employed, independent contractors, “gig,” 1099 workers need to do to file for unemployment?

The Delaware Division of Unemployment Insurance is currently implementing a new system where claimants will be able to **apply the week of May 11, 2020.**

DOL will be providing additional information as soon as possible. Visit the DOL website for updates at dol.delaware.gov. In the meantime, collect the following information and get it ready to submit once the system is implemented:

Gather the **Proper Documents**:

- Driver's license or state issued identification
- State of Delaware business license number (if applicable) [find your business license number on the Division of Revenue's website](#)

Your **Earnings Records for 2019**, which include (if applicable):

- Tax returns
 - Last year's income tax statement or quarterly earnings statement
- 1099 forms
- Pay stubs
- Bank statements

- W2

Gather Information:

- Social security number or ITIN
 - If you are not a citizen of the United States, your A Number (USCIS Number)
 - Your residential address
 - Your mailing address (if different from residential address)
 - Your telephone number
 - Your email address
 - Your date of birth
 - If you want to use direct deposit for payment, your bank account and routing numbers. All others will receive payment via debit card.
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Congress passed new legislation to expand unemployment benefits. What does this legislation do and when will benefits be available?

The Coronavirus Aid, Relief, and Economic Security Act of 2020 (CARES Act) includes three key programs for workers affected by the Coronavirus.

Federal Pandemic Unemployment Compensation (FPUC)

Will provide an additional \$600 to claimant's weekly benefits. This added benefit is actively being disbursed for regular unemployment insurance benefit claims.

Pandemic Emergency Unemployment Compensation (PEUC)

Provides workers with up to 13 weeks for claims opened after July 1, 2019. Press Release: [Delaware Department of Labor Releases Guidelines on 13 Week Extension of Unemployment Benefits](#)

Pandemic Unemployment Assistance (PUA)

Provides unemployment assistance to independent contractors, self-employed individuals, and religious/faith-based organizations affected by the coronavirus. Individuals requesting PUA will be able to apply for benefits beginning the week of May 11th, 2020.

How should I care for a cloth face covering?

Washing your cloth face covering frequently, ideally after each use, or at least daily is strongly recommended. Use a bag or bin to store cloth face coverings until they can be laundered with detergent and hot water and dried on a hot cycle. If you must re-wear your cloth face covering before washing, wash your hands immediately after putting it back on or adjusting the mask, and avoid touching your face. Discard cloth face coverings that:

- Have stretched out or damaged ties or straps
- No longer cover the mouth and nose
- Don't stay on the face

- Have any rips or holes in the fabric
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When should I wear a cloth face covering?

You are required to wear a face covering in public settings, including in grocery stores, convenience stores, pharmacies, doctor's offices, and on public transportation. Wearing a cloth face covering does not eliminate the need to physically distance yourself from others. If you are sick, you should wear a cloth face covering, over your nose and mouth if you must be around other people – even while at home.